Caring for you and your smile'		Patient called day before	The New Patient Journey 'Caring for your safety'	
NOT EMAILED BACK Patient brings Patient Journey Form with them to Appointment in a Plastic Bag	Patient emailed Patient Journey Form, completes,	appointment asked COVID-19 Patient Triage Form questions.	Patient emailed Medica History Form if required completes, signs and emails back to Surgery.	Journey Form with them
If Patient has symptom they are asked to rebor another Appointment for no less than 14 days later.	ok Surgery day before	Patient will be asked to visit their own bathroom prior to Appointment.	Patient informed that they cannot brush their teeth at Surgery. They can request Mouth Wash at the Surgery.	Patient encouraged to attend Appointment alone with No / Minimal Bags and Jackets.
Patient arrives at Surgery. Press Front Door Intercom / Video Button and announces their arrival.	Reception Staff will confirm Patient identity with Name / Date of Birth. Patient Enters Surgery, Walks up Stairs.	Patient confirms that there have been no changes to the COVID-19 Patient Triage Form from day before.	If Patient confirms change they will be asked to take a seat.	The relevant Clinician will decide if the Patient can be seen or is sent home.
The Patient will be asked to call the Surgery to arrange another Appointment.		e Patients Temperature & O2 saturation and log readings onto	OK the Patient is asked to e Hand Sanitiser provided iven a Mask. Advised to a seat in Reception and ng the Door behind them	Prior to the Patient proceeding to the Surgery, they MUST Hand Sanitise and then proceed to the nominated Surgery for their Treatment.
	After Trea	tment the Patient MUST Hand Sanitise door and proceed to Reception Waitir		